



## 2027 U.S. Open Championship Volunteer FAQ

### **VOLUNTEER REGISTRATION INFORMATION**

#### **Q: How much does it cost to volunteer and what do I receive for volunteering?**

**A:** All volunteers are required to purchase the volunteer package for \$245+ tax upon registration.

The volunteer package includes:

(2) Polo shirts and (1) jacket (Designed exclusively for volunteers by Peter Millar)

(1) Piece of headwear (Hat or visor)

(1) Reusable water bottle

(1) Commemorative pin

(1) Clear drawstring backpack

Volunteers will also receive a personalized championship credential, which provides access to the championship grounds all seven (7) days of the championship and lunch vouchers for each shift assigned.

#### **Q: Is there an age requirement to volunteer?**

**A:** All volunteers must be 18 years or older, with the exception of Standard Bearers, who must be 14-17 years old.

#### **Q: What is the time commitment for volunteering? How many hours/shifts would I volunteer?**

**A:** Volunteers must commit to at least four (4) shifts throughout the week of the championship. Each shift lasts approximately five (5) to six (6) hours. Depending on committee assignments, volunteers should be prepared to be outside and standing for extended periods of time. Certain committees may also require onsite training sessions in addition to the four (4) required shifts.

#### **Q: Do I need prior volunteer experience to volunteer?**

**A:** First-time volunteers are welcome. We provide training and support to ensure everyone feels confident in their role.

#### **Q: Can I be scheduled at the same time as my spouse, friend, etc.?**

**A:** The USGA will make every effort to accommodate your scheduling requests; however, we are only able to match the schedules of those who are on the same committee. If you would like to volunteer at the same time(s) as someone, be sure you both indicate the same committee preference when registering online. If you are assigned to a different committee than the person with whom you wish to volunteer with, the Championship Office will make its best effort to coordinate schedules, but no guarantees can be made.

#### **Q: I have limited mobility—can I still volunteer?**

**A:** We welcome volunteers of all mobility levels. However, many volunteer roles involve long periods of walking and standing. If you have mobility concerns, we recommend reaching out to the Championship Office. We'll be happy to help guide you toward a committee that best suits your abilities.



**Q: When does volunteer registration close?**

**A:** Registration will remain open until we reach our desired number of volunteers. We strongly recommend signing up as soon as registration opens, as it is difficult to determine how quickly the spots will be filled. A waitlist will be created if interest demands it.

**Q: If I am no longer able to volunteer, may I receive a refund?**

**A:** You will be able to request and receive a full refund up to a certain date.

**Q: What if I do not have much knowledge about golf?**

**A:** Several volunteer committees don't require extensive golf knowledge—just a great attitude and willingness to help. If you're new to the sport and are hesitant about your golf knowledge, we recommend checking out the Merchandise, Admissions, and Disability Services committees, which are great fits for volunteers of all backgrounds.

**Q: When will I find out my volunteer schedule?**

**A:** Volunteers will be sent an e-mail regarding shift availability in early 2027. Volunteer schedules for each committee will be made based on the availability you selected. Individual schedules will be released in Spring of 2027.

**COMMITTEES**

**Q: How are committee assignments determined?**

**A:** While we do our best to assign volunteers to one of their top three committee preferences, final assignments are based on a variety of factors, including the number of applicants and past USGA championship volunteer experience.

**Q: When will I know my assignment?**

**A:** Committee assignments will be released in the summer of 2026.

**Q: If I don't like my committee assignment – can I move to another committee?**

**A:** All volunteer committee assignments will be final once made available. We will attempt to assign each volunteer to one of his/her top committee preferences. If the committee preferences you selected are full by the time of assignment, we will assign you to another committee that still has space available.

**Q: I prefer not to be outside for long periods of time, what committee do you recommend?**

**A:** Most volunteer committees require spending extended periods outdoors on or around the golf course, however if you're looking for a role that minimizes time spent outdoors, the Merchandise Committee is a great option. Most of the volunteer responsibilities for this committee take place inside the air-conditioned Merchandise Pavilion.



## **VOLUNTEER APPAREL INFORMATION**

### **Q: What brand is the apparel?**

**A:** All volunteer apparel for the U.S. Open is provided by Peter Millar.

### **Q: Will I get to keep my volunteer apparel?**

**A:** Yes! Purchasing volunteer apparel is a requirement for participating, so all volunteers will keep their uniform as part of the overall volunteer package and experience.

### **Q: How will I get my apparel package?**

**A:** Your volunteer apparel package will be shipped to the shipping address indicated on your volunteer profile. Packages will be sent in the spring of 2027. Please note that we're unable to ship to PO boxes, so be sure to provide a valid street address in your volunteer profile.

### **Q: What do I do if my volunteer apparel does not fit and I need to make a size exchange?**

**A:** More details on apparel exchange will be provided closer to the championship.

### **Q: Do I have to wear the volunteer apparel provided? I have other golf clothing I would prefer to wear.**

**A:** You are required to wear the official 2027 U.S. Open volunteer apparel while on shift at the championship. Volunteers should pair their uniform with khaki or khaki-colored bottoms of their choice. We ask that you do not wear your volunteer apparel if you are not on shift.

### **Q: What color bottoms should I wear? Can I wear shorts?**

**A:** Volunteers should wear khaki pants, shorts, skorts or capris. Other neutral-colored shorts/pants are acceptable. We ask that volunteers do not wear cargo shorts. (All shorts and skorts should be golf appropriate length.)

### **Q: Is a particular type of footwear required?**

**A:** Since most volunteers will be standing for long periods of time, we recommend wearing comfortable shoes. Golf shoes with spikes will not be permitted.

## **TICKETS**

### **Q: When do tickets go on-sale for the 2027 U.S. Open Championship?**

**A:** Tickets will be available to the general public at a later date. All information and the ability to purchase tickets will be available on the USGA website.

## **ACCOMMODATIONS**

### **Q: Where should I plan to stay if I'm traveling from out of town?**

**A:** Accommodations during the week of the championship will be the responsibility of each individual volunteer.



**Q: Are there hotel room discounts or room blocks for volunteers?**

**A:** Unfortunately, we do not have specified hotel discounts or a room block for volunteers. In addition to traditional hotel/travel websites (TripAdvisor, Hotels.com, Booking.com, etc.), be sure to check Airbnb and VRBO for Pacific Grove, Monterey, Carmel, and other surrounding areas.

**ORIENTATION/ TRAINING**

**Q: When is the orientation session for volunteers?**

**A:** There will be an in-person orientation session at apparel pickup that will take place in the spring of 2027 ahead of the championship. Those who cannot attend the orientation session in person will be provided with an orientation video recording.

**Q: Will I have any on-site training?**

**A:** A virtual training presentation on committee-specific responsibilities will be provided. However, certain committees will have mandatory onsite training the week of the championship. Details around specific dates and times will be released in the spring of 2027.

**PARKING & TRANSPORTATION**

**Q: Where is the parking going to be for the volunteers?**

**A:** Exact parking locations are still being determined and will be released in the spring of 2027. There will be complimentary shuttles running from the parking lot to the championships. There will be no on-site parking.

**Q: Can I be dropped off for my shift?**

**A:** Any volunteers being dropped off or taking a Ride Share App can utilize the designated passenger drop-off location. More information on the location will be supplied in the spring of 2027.

**MISCELLANEOUS**

**Q: Can I watch golf when I am not volunteering?**

**A:** Yes, your credential is valid and allows entry for all seven (7) days of the championship and we encourage you to do so! We kindly ask you do not wear your volunteer apparel and do not visit Volunteer Hospitality when not volunteering.

**Q: Is there food and drinks provided for volunteers?**

**A:** Volunteers will receive a meal voucher for each shift they volunteer, which can be redeemed at various concession stands on the course. There will also be complimentary snacks and beverages at Volunteer Hospitality that volunteers can access on days they volunteer.

**Q: Can I bring my own lunch if I have certain allergies or restrictions?**

**A:** Yes, for admissions purposes please communicate this with the Championship Office in advance.



**Q: Can I take photographs or ask for autographs?**

**A:** Yes, just not while on shift or in volunteer apparel.

**Q: What happens if it rains?**

**A:** The championship will go on and we will need your help. Rain or shine, make sure to report to your committee's check-in location 15 minutes prior to your shift. All other information regarding weather, delays, or early starts will be communicated by the Championship Office.

**Q: How do I contact the 2027 U.S. Open Championship Office?**

**A:** You can contact the 2027 U.S. Open Championship Office by email at [2027usopen@usga.org](mailto:2027usopen@usga.org)