



2027 U.S. Open Volunteer Committee Descriptions

Admissions: Greet fans and check for proper tickets or credentials when entering admission gates and select upgraded ticket facilities. Volunteers will scan all tickets and credentials and assist in Will Call as necessary. Morning shifts may begin as early as 5:30 AM PST.

Corporate Hospitality: Assist staff at entry points for corporate hospitality locations. Ensure all corporate clients entering the tents show proper tickets or credentials. Volunteers will also provide championship information to clients and assist them with hospitality services as needed in their hospitality areas.

Disability Services: Assist and transport fans (via golf cart) with disabilities to various points and viewing areas on the championship grounds. Volunteers will monitor the use of wheelchair seating in designated ADA grandstand viewing areas. May be asked to assist with dispatch inside ADA trailer and the distribution of mobility scooters. Must be over 25 years of age and have a valid driver's license. All volunteers on this committee are subject to a Motor Vehicle Record (MVR) Check.

Information Services: Staff information booths and highly trafficked areas throughout the course, providing fans with championship information. Assist fans with directions, navigating the USGA app, and any other questions they may have. Volunteers will be equipped with championship materials to reference when answering fan questions.

Hole & Grandstand Marshals: Assist with gallery control along the rope lines and in the grandstands, facilitate player and fan movement from tee to green, and operate fan crosswalks on designated holes. Volunteers will be required to walk to assigned holes and stand for an entire shift (lasting between 5 and 6 hours). Volunteers may have to operate from grandstands & elevated platforms.

19th Hole Marshals: Support the Hole & Grandstand Marshals Committee with additional volunteers as needed throughout the championship grounds. 19th Hole Marshals will assume similar responsibilities as the Marshal's committee (i.e., manage crosswalks, crowd control, and grandstands). Volunteers may have to operate from grandstands & elevated platforms.

Merchandise: Assist in the fast-paced, air-conditioned Merchandise Pavilion. Volunteers will be assigned to one of many merchandising functions such as cashier, vendor support, product return, and more. Volunteers will work alongside USGA staff, volunteers, and golf apparel vendors.

Volunteer Services: Provide information to volunteers and manage the Volunteer Hospitality and Headquarters area.





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On-Course Distribution: Deliver and monitor water, ice, and other supplies throughout the day to various facilities on the course. May be required to lift heavy objects (up to 50 pounds) and operate a golf cart. Morning shifts may begin as early as 5:30 AM PST. Must be over 25 years of age and have a valid driver's license. All volunteers on this committee are subject to a Motor Vehicle Record (MVR) check.

Standard Bearers **(Ages 14 through 17 ONLY)**: Carry a two-sided scoring sign (standard), weighing approximately 10 lbs., with groups during championship week, including the practice rounds to assist fans in identifying players. Will be required to walk 18 holes. During competition rounds, scores are kept on the standard and are updated as needed after every hole. This committee has a very limited number of positions available and is expected to fill quickly based on a first-come, first-served basis. The ability to navigate 18 holes and follow players on foot is required.

ShotLink Mobile Spotter (SMS): This committee plays a critical role in enabling ShotLink to collect and distribute real-time scoring and statistical data. ShotLink Mobile Spotters assist by helping track ball flight off the tee and locating and flagging shots that miss the fairway or green. Their efforts directly support the delivery of real-time distance data and statistics to scoreboards, television broadcasts, internet platforms, gaming systems, and mobile applications. Volunteers in this role should have a basic understanding of golf and demonstrate a strong commitment to timeliness, accuracy, and attention to detail. Effective teamwork and communication are essential. All Mobile Spotters must be physically capable of walking their assigned hole for the duration of their shift, often in varied weather conditions. A key responsibility is quickly locating shots as this is vital for ensuring accurate and timely shot location data.

Requirements:

- Must complete a short online training course.
- Must attend a short virtual training session prior to championship week.

Walking Scorers: The Walking Scorers committee provides accurate hole-by-hole information for each player in the groups to which they are assigned. Significant training is required for this role, which necessitated online courses prior to championship week, onsite hands-on training on Tuesday afternoon and a dress rehearsal on Wednesday morning. Due to the proximity to the competition, a security background check is also required. Volunteers unable to successfully complete these requirements will be replaced. The ability to walk 18 holes is required and must be able to assist a youth standard bearer. The ability to use technology, have a good understanding of golf, navigate 18 holes and follow players on foot and good eyesight near and far is required.

